

Buddy Dive

RESORT



Bonaire



Know before You Go

Thank you for booking your stay at Buddy Dive Resort Bonaire, we have put together some information ready for your arrival, which we hope you will find helpful during your time on Bonaire.

► Room / Special requests

If you have a favorite room and/or special requests please feel free to mention it to us during the booking process. We will be pleased to do our utmost to fulfill your (room) requests and wishes. However, please keep in mind that we cannot guarantee these.

► Bedding

It is important that we know how you would like your bed made up in your accommodations. You have the choice between **1** king bed or **2** single beds.

Please do let us know your preference so this can be ready for you on arrival.

► Arrival times & airport transfers

For a smooth arrival and transfer to the resort, please keep us updated with your exact arrival details. If you have transfers booked please look for the Buddy Dive sign after clearing customs.

In the unexpected case of flight delays, we advise you to contact our front office / reservations department on **1-866-GO-BUDDY** or our front office on **+599 717 5080** with your new arrival times.

► Babysitting Services and Kids Club

If you require babysitting services we advise to request this during booking, please let us know the dates and times that you need this service so that we can confirm this for you in advance of your arrival. Should you need a baby crib and car seat please also request this at the time of booking.

For Kids at the age of 5 and older and who are able to swim, we offer a special program, called The Buddy Rangers. Please check with the Dive Shop for availability. For kids a bit older, we offer PADI seal team, a 5-day program, which will introduce your children to the fascinating world of Scuba Diving.

Before Travelling

► Insurance

We strongly recommend all clients to purchase comprehensive travel insurance. This should include cancellation, medical, accident, luggage, emergency and diving cover, it is best to arrange this a few months prior to your departure. If you are relying on the insurance provided by your credit card company, please make sure to check in with them about all the necessary steps that need to be taken prior to your trip, in case of damage or in the case of an emergency. In some cases you will have to pay the costs and claim them back so to prevent unnecessary surprises it is best to find out the process prior to departure.

We recommend DAN Diving insurance, which can cover just this trip or for a whole year.

► Check-in / Check-out time for ROOMS & CARS

Our official check in time is 3.00pm, so if you have an early arrival, the room and car might not be ready upon arrival. We will do our best to have the room and car ready for you as soon as possible though! If you wish to ensure that your room and car are directly available upon arrival, then we advise you to book the night prior to your arrival and this will then be ready for you.

The check-out time is 12.00 noon for rooms & rental vehicles. You can request for a late check-out for until 4.00pm, the cost for this is \$80.00 but is dependent upon availability.

► What is there to do should you have to wait for your room?

There is a bathroom at the front office which you can use to freshen up and change. You can also go for a swim, relax on one of our sun loungers. Our breakfast buffet opens from 6:30 am – 10.00 am and the dive shop opens at 8:00 am where you can start the check-in process ready for the 9.00 am dive orientation.

► Damages and Deposits

A \$350.00 deposit will be held on your credit card, in the case that any damages are made to your room, car or any property onsite and off-site.

► Save time on check-in

On our website you can find all the check-in forms to make this process quicker and easier. Please find the resort, rental vehicle and diving forms on the following link

<http://www.buddydive.com/en/save-time-on-check-in.html>

In addition to these forms we do need a copy of your passport / ID and driver's license and a credit card authorization as a form of deposit on the room. If you can have these available on arrival this will speed up the process even more.

If you have booked through a Travel Agent or Tour Operator, please have the voucher issued by them available on check-in.

► Front Office Opening Hours

Our Front Office is open from 6.00am – 11.00pm and there is assistance outside of these hours from our front office staff or the security personnel on duty at the front gate.

► Cars

The cars from our fleet are double-cabin pick-up trucks (seating 4 people). All cars have manual gear shift. In order to rent a vehicle on Bonaire you do need to be 23 years old with a valid driver's license and a credit card.

Should you prefer a pick-up truck or van with automatic transmission, please let us know as we can arrange this for you. A price will be requested at the time of reservation.

► Insurance

Our rental vehicles come with no insurance cover at all, therefore we highly recommend taking out one of our insurance packages which is outlined below:

- CDW Insurance: \$10.90 per vehicle per day
- Full Insurance: \$19.62 per vehicle per day

Diving

► Dive Orientation

You will need your Diving Certification Card in order to enroll for diving, please do not forget this. Please make sure you check in at the dive shop 30 minutes prior to the orientation.

Every diver needs to buy a *STINAPA* marine park tag, which is valid for the calendar year. This nature fee is \$25.00 per diver and \$10.00 per snorkeler.

All divers need to attend a mandatory dive orientation before starting to enjoy Bonaire's reefs. The dive orientation is held at 9:00am or at 2:00pm daily. Afterwards you need to do your check-out dive in front of the dive operation and then the ultimate dive freedom can start. If you don't have a buddy to go diving with, you can sign up on the "looking for a buddy" board on the dock.

We have plenty of dive equipment available to rent should you not want to bring it with you.

Please visit

<http://www.buddydive.com/en/diving/equipment-rental.html>

for details and the prices.

► Dive courses | Guided Dives

To make sure that an instructor or a guide is available for your courses or dives please make these arrangements

during the booking process, we can then ensure that we can accommodate your request. If you have already booked a course with us, please remember to bring all your paperwork with you!

If you are taking a diving course, we do need you to complete a medical form, should any of your answers be Yes, then you will need your Doctors approval before you will be able to dive. The form can be found at

<http://www.buddydive.com/en/save-time-on-check-in.html>

► Activities Center

Is available at the Dive shop and is open from 8.00 am – 5.00 pm daily.

On Site Activities and Services

► Volleyball court

We have our own onsite volleyball court which can be used by all guests, the staff often play in the evenings that everyone can join in with, remember to bring your trainers.

► Mountain Bikes / Scooters

Can be hired for you, mountain bikes and city bikes can be arranged as well as scooters, please ask for a quote if you would like to see the island differently.

► Kayak Rental

We have single and double kayaks available to rent, please ask at our dive shop for more information about availability.

► Massage in the privacy of your own room

If you would like to relax in between dives or just take some time out for yourself we can arrange for a masseuse to come to the resort and you can have a massage in the comfort of your own room. Please ask for more information.

► Paid laundry service

If you need to have some laundry done during your stay we do have a paid laundry service which can be arranged via the front office. If you prefer to use a self service option you can do so at

Caribbean Laundry Dry Cleaning & Self Services, Kaya Gilberto F Croes 5A.

► Emergency and Health Information

The emergency phone number is 911.

A Defibrillator and Oxygen are located at the dive shop.

► Decompression Chamber

A hyperbaric recompression chamber is located adjacent to the hospital and is run by a highly trained staff - admittance via the emergency room at the hospital.

Hospitaal San Francisco, Kaya Soeur Bartola #2, Kralendijk
Tel: +599 717 8900

► Weather

Generally you can expect lots of sunshine with occasional clouds and a beautiful trade wind breeze! In the winter, the average land temperature is 79F (26C), rising to an average of 82F (28C) in the summer. Don't forget your sunscreen!

► Water temperature

During the winter months the water temperature is between 75–78F (24–26C). Most people will find that they are most comfortable in a 3mm wet suit, or perhaps a 2mm for the warm blooded. In summer and fall temperatures can approach 80–85F (26–29C). During this period, most people can wear a shortie wetsuit, 2mm wet suits or dive skins with comfort.

► Drinking water

We have our own purifying system onsite here at Buddy Dive Resort, therefore you can drink water straight from the tap. We also have an ice machine available for guests to use at our front office. We also sell disposable coolers at the front office.

There are no recycling facilities on Bonaire, please help us protect the environment by refilling your water bottles.

► Safety

Bonaire is a friendly and safe island. Buddy Dive Resort is a safe place to stay. During the night, we have security guards on duty to guard the resort. We highly recommend usual precautions when travelling around the island and at the resort, please do not leave valuables in the vehicle, only take what you need and do not leave items unattended.

► Housekeeping

Your room will be serviced every day. Fresh towels will be provided daily if you place the used towels on the floor. Being an environmentally sensitive island, we hope you will assist in conserving water and energy by re-using your towels whenever possible.

Shower gel and shampoo are provided in the room. Hair dryers, Irons / Ironing Boards, Alarm Clocks and Fans are available at the front desk, on request and dependent upon availability.

Beach Towels are also available at the front desk you can change these throughout your stay - a deposit of \$20.00 is required to use this service. The deposit will be refunded at the end of your stay.

► Plugs / Electric

The power from most of the electrical outlets in your room is 127 volts operating at 50/60 cycles (Hz.) and 220 volt 50 cycles in the kitchen. Unfortunately, this doesn't match the power requirements of most European or American appliances. Therefore, we do not recommend that you use the outlets in your apartment for any sensitive plug-ins, such as laptops or battery chargers unless these are equipped with a "surge" protector.

► Breakfast

Is available from 6:30am - 10.00am, you can choose from a buffet and also have freshly made eggs. If you have any special dietary requirements please do let us know in advance and we can try to help accommodate these.

Restaurants

► The Pool Bar

Serves lunch and dinner, come and enjoy a wide array of sandwiches, starters, salads, burgers, locally caught fish and meat main dishes while overlooking Klein Bonaire and enjoying the amazing sunsets. Don't forget to try our house specialty:

Rotisserie Chicken!

Please have a look at the Buddy Dive website for our menu.

Open for Lunch from 11.00am - 5.00pm and Evening Meals are served from 6.00pm - 10.00pm. On Saturday, dinner service starts 1 hour earlier than normal, from 5.00pm - 10.00pm.

Join us daily for Happy Hour at from 5.00pm - 6.00pm with 50% discount on all soft drinks, beers, wine by the glass, cocktail of the day, house / call drinks.

Every Friday we have the Managers Rum Punch Party from 5.30pm - 6.30pm with live music from Moogie Nation, followed by our Famous Friday Night BBQ with Hog Roast. Please make a reservation for the BBQ to avoid disappointment: [717 5080 ext 538](tel:7175080538)

► Ingridients Restaurant

Our new restaurant is all about the freshest ingredients being prepared in front of your eyes, in an open Mediterranean style kitchen. Enjoy our luxurious appetizer-bar, homemade pasta's with an array of delicious sauces and toppings, create your own pizza, cooked in our enormous pizza oven. Our chefs offer you a daily changing selection of Bonaire's finest fishes and prime quality meats cuts from the grill or the plancha, served with intense sauces and tasty side dishes. Complete your dinner with a range of delicious desserts. If you have any dietary or special requests, please contact us as our chefs are more than happy to come up with a menu that suits your needs.

Open daily from 6 pm - 10 pm, on Wednesday we are closed, sorry!

Reservations are advised: [717 1684](tel:7171684)
info@ingridientsrestaurant.com
www.ingridientsrestaurant.com

► Presentations

"Creature Feature" presentation by John Wall, our resorts own digital camera doctor, a multimedia slide show about all the inhabitants / critters in Bonaire's surrounding sea. The presentation starts at 6.30pm every Sunday evening.

NEW "Coral Restoration Project" presentation on Tuesday evenings at 6.30pm. Our Dive Shop Operations Manager Augusto and his team invite you to join them in their efforts to re-grow coral here at Buddy Dive.

► Internet

You can now use our WI-FI services in select locations on the resort, please ask at our front office for an access code, which can be used for one device per person.

We do also have a PC at our Front Office that you can also use for Internet, should you decide not to bring a laptop or tablet with you.

► Mobile Phones

You can purchase a SIM card from the Digicel or UTS shop in Kralendijk, which are the two providers on the island. This is cheaper than using your normal phone with roaming.

Approximate cost is \$14.00 per SIM card which includes \$10.00 credit.

► Payment

The local currency on Bonaire is now US Dollars, so you can use the ATM Bank Machines to withdraw money. Please be aware that personal checks are not accepted at the Resort.

► Credit card use on Bonaire



Debit Cards



Please contact your credit card company prior to departure to inform them that you will be traveling and using your credit card abroad, to prevent unexpected problems while using the card on your vacation.

► Tips for Staff

There are no service charges automatically added or charged to any bill at Buddy Dive Resort. If you wish to acknowledge the service that an individual member of our staff has provided please be sure to give this to them directly and if you wish to recognize a department for a job well done this can be given to the department manager to distribute.

► Your Contact Details during your stay

Your family and friends will be able to reach you under the following phone number 24 hours a day, 7 days a week on (USA) 011 599 717 5080 / (Europe) 00599 599 717 5080 just enter the room number when requested and this will connect you directly to the room.

 **We are looking forward to welcoming you to Buddy Dive Resort Bonaire!**