

# 2024 Kids Sea Camp Inc. Terms & Conditions

Reservations are not guaranteed until this application has been filled out and received. **(1 application per adult 18+ must be completed.)** Please be sure to sign and date in all signature spaces. Trip Cancellation and Interruption Insurance is highly recommended. You should purchase comprehensive accident, medical, baggage and trip cancellation/interruption insurance within 14 days of deposit. In the event it is necessary to cancel or interrupt your vacation due to weather conditions or any other all matters beyond the control of Kids Sea Camp and/or your chosen operator, there will be no refund or credit issued. We recommend DAN dive insurance and USI travel insurance for CFAR (cancel for any reason) <https://my.travelinsure.com/familydivers/?p=50033> Kids Sea Camp is not an insurance agency and does not provide insurance. **If you decline to purchase cancellation coverage, you personally assume full responsibility for any financial loss associated with our travel arrangements, which could result in the loss of your travel investment and/or additional cost to correct any situation.**

*I hereby certify that I have read and acknowledge and understand the foregoing statement. I have been clearly advised to take trip insurance.*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Reservation, Payment, Cancellation, and Refund Policies

**INDIVIDUALS:** A \$1,500 non-refundable deposit per room is required to confirm your resort space. Second payments of 50% of balance total is due prior to final balance based on quote provided. (Liveaboard deposit for each cabin is \$2,000, also non-refundable) Please note the deposit amount can change depending on the trip. Always check your invoice or quote.

**PAYMENTS:** Full payment of your package is due as stated on your invoice. All payments are nonrefundable. Reservations made after March 01, 2024 for summer travel will be due at the time of reservation confirmation. Reservations made after Dec 01, 2023 for spring travel will be due at the time of reservation confirmation. Reservations made after July 01, 2024 for fall travel will be due at the time of reservation confirmation.

**CANCELLATIONS OR CHANGES TO RESERVATION:** There are no change fees to upgrade a room or add rooms, or nights or people if available at time of request. If you have to downgrade or cancel a room, or number of people from a reservation after final payment is due, there are no refunds. All payments are non refundable. Canceling a destination and changing to another destination or downgrading a reservation that final payment is not yet due and has not been paid, will result in loss of any prior promotional discount. A 20% cancel-change fee will apply to any part of a reservation being canceled. No refunds will be provided for cancellations, no shows, or unused portions of your trip. Your full amount of the deposit can be applied to a change of destination in the same calendar year with written request and approval. Discounts & promotions are NOT applied to VAT, taxes, or park fees. Standard retail rates apply to any additional rooms, people, courses etc. booked in addition to your KSC package.

**TRAVEL AGENTS, TOUR OPERATORS & DIVE SHOP PAYMENTS:** A company check is required for all payments. No credit cards

**CREDIT CARD AUTHORIZATION FORMS:** A credit card authorization form must be signed & returned to Kids Sea Camp prior to your reservation being confirmed. Discounted reservations must be paid with check payment for discounts to be applied. If a credit card is used to pay a discounted reservation a 3.5% credit card fee will be added to customer invoice. No space will be provided until full payment has been received; all monies must be paid in U.S. Currency.

**AIRLINE INFORMATION:** Full airline itinerary including flight numbers, dates, and arrival and departure time must be provided. Full passport names must be given for any travel. Incorrect names will not be the responsibility of Kids Sea Camp or its suppliers. VALID Passports of 6 months or more are required for travel. It is your responsibility to know travel requirements for your family. Your documents will then be sent USPS, Kids Sea Camp assumes no responsibility for lost or delayed documents. Single parents must have notarized documents to travel internationally with kids.

*I hereby certify that I have read, agree to, acknowledge, and understand the foregoing statements of this 3 page document. My signature below indicates my acceptance and acknowledgment of the policies terms and conditions as indicated above.*

**Signature:** \_\_\_\_\_ **Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## TERMS & CONDITIONS & ACKNOWLEDGEMENT

Any deposit or payment made to Kids Sea Camp Inc. shows acceptance and acknowledgment of these policies, terms and conditions as stated herein: Kids Sea Camp Inc. All tickets and vouchers are issued subject to terms and conditions and Kids Sea Camp waiver form also provided.

Kids Sea Camp and its staff will not be responsible for, and will not issue refunds or credits for the following: Early departure by customer's choice, activities or trip cancelled or unused for any reason including but not limited to any weather, acts of God, any governmental mandates or restrictions, customers failure to produce proper documentation, postponed flights, political unrest, or doctor's approval to participate when "yes" to issue is stated on medical forms, or if any medical condition is revealed that has not been approved by a doctor, nor for errors herein. Furthermore, KSC will not be responsible for loss of costs incurred as a result of passenger's failure to supply proper identification for immigrations entry or participation requirements for diving or other activities. It is the passenger's responsibility to comply with all customs and immigration laws.

## SPECIAL CIRCUMSTANCES

Kids Sea Camp Inc., Family Dive Adventures and its services providers reserve the right to cancel a booking or suggest providing Services at an alternative date in the event that conditions, including but not limited to, poor weather, acts of God, volcanic eruptions, tornado, tsunami, flood, natural disaster, fire, acts of war, riots, pandemics, epidemics, and government actions resulting from the pandemic or epidemic, govt. vaccination requirements or other circumstances make it unsafe or impractical to provide Services at the date(s) specified in the booking confirmation.

The Service Providers, which are independent businesses from Kids Sea Camp, have the right to make their own decisions as regards to offering rescheduling options when they deem a cancellation or re-scheduling necessary. No refund shall apply in relation to a canceled booking, Kids Sea Camp inc. shall not be held responsible for indirect or ancillary costs such as airfare, or any other costs that are directly or indirectly related to its providing Services. Kids Sea Camp highly recommends taking out private travel insurance. ***I hereby certify that I have read, agreed, acknowledge, and understand the foregoing statements and understand all terms and conditions herein. My signature indicates my acknowledgment and acceptance of these policies terms and conditions.***

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Please return this form to P.O. Box 291030, Columbia, SC 29229**

**Tel. (803) 419-2556 Fax (843) 353-2537 Website: [www.familydivers.com](http://www.familydivers.com) E-mail: [kids@kidsseacamp.com](mailto:kids@kidsseacamp.com)**

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## **CONTRACT AGREEMENT & ACKNOWLEDGMENT OF TERMS & CONDITIONS BETWEEN PARTICIPANTS & KIDS SEA CAMP**

**PLEASE READ CAREFULLY:** The purchase of any travel services offered by Kids Sea Camp, Inc., also doing business as Family Dive Adventures (herein after "KSC") constitutes a contractual arrangement between you and KSC, and represents your acceptance of the KSC Terms & Conditions set out herein. Please ensure that you read carefully and understand these Terms & Conditions prior to booking. You are advised to check on the Web sites or to request the latest version of the Terms & Conditions from your Travel Agent or KSC prior to booking your vacation.

**Dive & Trip Insurances:** Proof of Dive Injury Insurance is compulsory for all Kids Sea Camp participants on all liveaboards trips. Proof of DAN Medical Evacuation (Air) Insurance is compulsory for all passengers on all liveaboards trips. We strongly recommend all customers to purchase a good Travel Insurance (***Trip Cancellation and Interruption Insurance***). We recommend DAN. All payments are non-refundable and it is our highest recommendation to all travelers and divers to purchase trip and dive insurance for all trips purchased.

DAN Dive Insurance: <http://www.diversalertnetwork.org/join/index.asp?RC=275458> or USI Travel Insurance: <https://my.travelinsure.com/familydivers/?p=50033>

DAN Trip Insurance: <http://www.diversalertnetwork.org/trip/refer.asp?RC=275458> or MASA, <https://familydivers.com/masa-insurance/>  
Referral #275458

**Confirming your Intention to Purchase:** When you decide upon your desired destination option and date, then you can confirm your intention to purchase by email or by telephone. Please ensure that you follow through via mail or email advising clearly which option you desire. For date options, room type, adult diver or vacation package, kids program request and any other arrangements, additional tours, etc., you wish us to arrange and confirm for you before you send in your non-refundable deposit.

**Confirmed Reservation Deposit:** A confirmed reservation deposit is payable by you, to guarantee your reservation. The non-refundable deposit is \$1,500 per room, except for liveaboards, which are \$1,500 per cabin. These payments are non-refundable. Our staff will do their utmost to help you if there are changes to bookings. A 20% fee may be applied.

**Confirmation of Reservation Completed:** As soon as we receive your confirmed reservation application, terms & conditions, and deposit then we shall inform the operator of your reservation. As soon as it is confirmed by the operator that the reservation process is complete, we will send you a written confirmation of reservation with a confirmation code, invoice showing payment dates, and deposit received. Your reservation is completed and confirmed. We highly recommend that you confirm arrival and departure dates of your selected trip with us prior to airline purchase. We will not be held responsible for any incorrect airline arrival or departures booked by any third party.

**Acknowledgement of Contract:** Please note that the way a contract is formed for the purchase of a retail product, is the way scuba diving and adventure packages, as well as courses, are purchased through Kids Sea Camp. Your submission of payment to Kids Sea Camp confirms acknowledgement that our business operates in part as a reservations agency. This means that we are acting as an agent for third party suppliers, such as dive centers, liveaboard operators, select hotels and resorts. This includes, but not limited to: Lighthouse Point and Reef Divers in Grand Cayman, All Clearly Cayman resorts in Little Cayman, Cayman Brac, Grand Cayman, Buddy Dive & Beach Resort in Bonaire and Dominica, Sam's Tours and Palau Royal Resort in Palau, Anse Chastanet and Jade Mountain in St. Lucia, Wakatobi Dive Resort in Indonesia, Sea Explorers in the Philippines, Jean Michel Couteau Resort in Fiji, Thatch Caye and Hopkins Bay in Belize, Turks & Caicos liveaboards, Banga and Lembeh Resorts in Lembeh, Liveaboards in the Galapagos, The Arenui, Quino El Guardian and Rocio Del Mar in Mexico and Mayan Princess & Turquoise Bay in Roatan or any other trip or resort. We gather information and representations from the operators and provide this information about their services for you. We do our best to verify and update this information, as much as is practical. With your deposit submission, you acknowledge that you have read these terms and conditions before completing your transaction with us. You can easily request all forms and waivers from us, as well as download and print them from the reservations page on [www.familydivers.com](http://www.familydivers.com) reservations and forms section.

**Making Final Payment:** You will make your final payment of your package price to be received by final payment due date printed on your statement. Therefore, it is important to allow time for the transaction to be finalized before this requirement. Failure to pay your balance prior to due date will result in loss of any promotion, discount and/or be considered as cancellation by you. You will be subject to the terms and conditions that apply in the event of customer cancellation.

**Payments Method:** Payments are to be made by bank transfer, USD check payment or US Visa, Discover, AMEX or MasterCard account. All prices are in US Dollars and all payments are required to be in USD. Foreign transaction fees and bank fees will be the sole responsibility of the payer and will be added to the invoice. For wire transfers, please help us to help you, by emailing a scan/pdf copy of any transfer record that includes the transaction reference number and \$50 bank transaction fee will be added to your invoice.

**Booking Cancellation:** If you decide to cancel your reservation before your trip commencement date then you will need to contact your trip insurance company where your trip insurance was purchased for any refund that may be due. All payments to Kids Sea Camp are non-refundable, and non-exchangeable. You can transfer payments made to a new participant, not currently booked with 20% change fee applied to same date and destination.

Please inform us of any changes to your booking at the soonest opportunity in writing. The date that Kids Sea Camp receives the cancellation of the reservation in writing will be the date used to determine date of cancellation.

**Changing your Booking:** If you decide to change your booking after you have made your reservation we will do what we reasonably can to accommodate but it may not be possible. You should notify us as soon as possible of any changes as the sooner you do this the more likely it is that we can make the change. There can be an administration fee of 20% (in addition to any changes necessary to the price of your reservation) for any booking prior to the departure date, and which require the issue of a new confirmation of reservation completed or invoice including, but not limited to, changes in dates, room type, and diving program. Any discount or promotions that were applied to the original booking being canceled, will not be transferred to a new booking.

**Miscellaneous Terms:** If there are any changes to the details supplied to us by you it is your responsibility to inform Kids Sea Camp as soon as possible. In particular we will not be responsible for problems or services not being provided due to or arising from your failure to adhere to instructions in our correspondence e.g. changes to your transfer information, your failure to satisfy permit documentation requirements, provide medical forms or physician approval for activities where medical condition exists, or lack of completing, omitting or providing information, signed waivers, terms and conditions forms or any other requested information. All rates are quoted in US dollars unless otherwise stated.

Please note that the number of dives or activities we quote in our packages is a best estimate based on normal circumstances, not a guarantee. Circumstances may arise during vacations (weather, illness, personal choice) where the total number of activities or dives done is less than the number we estimate. There will be no refunds in any circumstance.

It is incumbent upon you to ensure that you meet the passport, visa, health requirements of the countries you wish to visit and those that you transit. We will do our best to correct errors and omissions on our web site as quickly as practicable after being notified of them. However because of the technology that is required in operating web site content there may be times when obvious errors occur.

For example, very occasionally, this may result in a package price, product or other detail displayed or presented on our website being incorrect. In this case we will do our best to correct the terms or revise them to satisfaction, however Kids Sea Camp Inc. cannot and will not be held liable any errors in pricing or package information on [www.familydivers.com](http://www.familydivers.com) or [www.kidsseacamp.com](http://www.kidsseacamp.com), or any outside representative, travel agent, tour operator, or dive shop promotional information of our product.

**Links to other websites:** Kids Sea Camp has no responsibility for the content of other third party websites of which links appear on any of our websites or for the actions / inactions of the owners/operators of such sites. We make no representations or warranties in relation to such sites or any packages or services provided on or through those sites or the providers of those services. By my submission of the Kids Sea Camp application and any payments made either in part or full, I acknowledge and understand all the above stated herein and have read and agree to the terms and conditions and the Kids Sea camp Waiver that have been provided to me by Kids Sea Camp.

**Refusal to Transport:** Kids Sea Camp, Inc. (also herein referred to as KSC) shall have the right to refuse or cancel at any point any passenger or reservation for the following reasons. KSC will not refund or cover any cost or expenses incurred for termination or refusal of vacation arrangements including but not limited to any of the following reasons:  
**A. Breach of Terms & Conditions:** Failure by passenger to comply with the Rules of the Terms and Conditions.  
**B. Any falsified information:** Failure to provide correct ages of children for appropriate programs, falsified information on forms or waivers.  
**C. Proof of Identity:** Diver certification card for dive package requested. Medical approval from doctor for any medical condition discovered or disclosed for any participant that is en gaging in any land or dive activities included or provided in KSC package. Whenever a Passenger refuses on request to produce documentation satisfactory to KSC.

*My signature indicates my acknowledgment and acceptance of these policies terms and conditions.*

**Signature:** \_\_\_\_\_ **Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Across International Boundaries, Whenever a passenger is traveling across any international boundary if:**

- 1. Visas & Passports:** You are responsible for obtaining and paying for all visas and entry documents. You must meet all health and other requirements. For any documents required by the laws, regulations, orders, and/or requirements of the countries you will visit. Non-U.S. citizens must consult with appropriate consulates to determine if any visas are needed and are responsible for obtaining all visas and entry documents independently. KSC is not responsible for providing you with specific visa and passport information or documentation, and KSC cannot accept liability for any passenger refused entry onto any transport or into any country due to failure of the passenger to carry correct documentation. All passengers traveling internationally are required to have a passport. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. It is your responsibility to verify all visa and passport requirements.
- 2. Passengers** who knowingly provide misinformation regarding children's ages and birthdates for age appropriate programs. Kids Sea Camp, Inc. reserves the right to request birth certificates and/or passports as proof of age for all children.
- 3. Passengers** who appear to be intoxicated or under the influence of drugs to a degree that the passenger may endanger themselves or others.
- 4. Passengers** wearing or possessing on or about their person concealed or unconcealed dangerous weapons, or are under the influence of any illegal substance.
- 5. Passengers** who appear to have symptoms of or have a communicable disease or condition that could pose a direct threat to the health or safety of others.

**Travelers Who Need Special Assistance on Dive and Eco Tours:** You must report any disability requiring special attention while on tour at the time the reservation is made. KSC will make reasonable attempts to accommodate the special needs of travelers, but is not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. KSC cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches, boats and other vehicles, or other personal needs. A qualified and physically able companion must accompany travelers who need such assistance and must assume full responsibility for their wellbeing. Not all operators can accommodate wheelchairs and some locations and activities require extensive physical abilities such as swimming, standing, sitting or walking. KSC is not responsible for any missed activities due to a participant's inability to participate with the group. The Americans with Disabilities Act is only applicable within the United States and facilities for disabled individuals are limited outside its borders. Most transportation services, including transfers and dive boats, are not equipped with wheelchair ramps. With prior permission and waivers, we will attempt to accommodate depending on the suitability of the itinerary. International dive tours and/or eco-adventures are not generally suitable for travelers who need special assistance.

**Price Policy:** All vacation prices are based on rates (reflecting foreign exchange rates) known at the time of publication and expected to be in effect at the time of departure, and do not include airfare except where noted. Vacation prices are per person, based on double occupancy. Single room supplements and triple and quad room reductions are listed where applicable. Not all accommodation types are available on all vacations. Prices are subject to increase without notice, subject to the guarantees set forth below. Once KSC has received your full payment for any vacation, that land or air vacation price is guaranteed and you are protected against any land price increase due to currency surcharge. Any subsequent cost increases are at KSC's expense, not including fuel increases and/or any government or airline tax increases. Vacations are confirmed when KSC has received your full payment including taxes. All payments are nonrefundable and no credits for nonuse or no-shows will be provided. Vacation destination packages inclusions, schedules, and itineraries are subject to modifications without notice.

**Accommodations:** The accommodations listed on the website and in literature provided are intended to be reserved as requested; however, if a change becomes necessary for any reason, including hotel location changes, the accommodations substituted will be equivalent to those shown. Every effort is made to reserve requested rooms. No particular room number will be guaranteed. Additional nights in conjunction with seven-day tour may result in room changes. Please note that accommodation check-in times vary worldwide.

**Not Included in the Vacation Price:** Federal inspection fees for the Federal U.S. Customs and Immigrations; International Air Transportation tax; agricultural tax; other per person taxes imposed by government entities; airport taxes and fees including the September 11th Security fee up to \$10 per person, passenger facility charges up to \$18 per person, Federal domestic flight segment fees up to \$3.50 per segment, and U.S. and International arrival and departure, and other government-imposed fees between \$200 - \$375 per person, port taxes, passport, visas, and vaccinations, tips to your tour guides or dive staff, local host, driver, local porters and/or crew; Telephone charges, minibar, alcohol, beverages, and food outside of the contracted KSC menu as presented. Optional excursions, airport transfers on non-qualifying arrival days, portage at hotels or airports, travel protection, baggage fees, and all other items of a personal nature. Adult dive gear is not included on any tour.

**Photographs or Pictures:** Photographs or pictures appearing on the website should be used solely as an indication of facilities and attractions. Actual facilities and attractions may vary according to itinerary. Maps shown on the vacation pages are current at the time of printing and may not reflect the actual tour routing should the itinerary change. Throughout Kids Sea Camp events and vacations all participants are photographed and will be provided with online photo gallery access as well as select destination complimentary DVD. Unless otherwise notified in writing that a participant does not wish to be photographed, Kids Sea Camp reserves the right to use all or any images taken of participants for promotional purposes including but not limited to: Kids Sea Camp websites, any social media, sponsor websites, brochures, banners, posters, and other promotional literature.

**All Excursions & Activities:** The air carriers, accommodations, and other suppliers (referred to as "the Suppliers") (including but not limited to trains, cruises, ferries, motor coaches, hotels, and restaurants, tubing, zip-lining, whitewater rafting, horseback riding, sailing, etc.) providing optional activities and excursions ("the Services") in the area of the vacation itinerary that are available are not run, supervised, or controlled in any way by KSC, staff, agents, or employees. These services are provided by local operators or other third parties that are entirely independent of KSC, which has no control and has no right of control over the operations of these independent contractors. Additional/optional activities or excursions purchased on location do not form any part of the product or services sold to you by KSC or of these Terms & Conditions; even where KSC suggests particular operators/other third parties and/or assist you in booking such activities or excursions. Your contract for such activity or excursion will be with the organizer or operator of that activity or excursion and will be subject to its Terms & Conditions, which may contain exclusions or limitations of liability. KSC has no liability for any such activity or excursion or for any act(s) or omission(s) of the organizer or operator or for any of its employees or agents or any other person(s) connected with the activity or excursion. Any advice or assistance on or with any activity or excursion provided by any local representative does not mean or imply that the activity or excursion is sold, supervised, or controlled by KSC or that any such advice or assistance is given on behalf of KSC. Vacation participants are asked to check with the operator of any activity or excursion and the applicable Terms & Conditions before booking.

The international carriage of passengers is subject to international conventions and treaties, where applicable. These international agreements limit and, in some events, exclude the carrier's liability to passengers (vacation participants). Where any claim or part of a claim (including those involving death or personal injury) concerns or involves any travel arrangements (including the process of getting on or off the transport concerned) provided by any air, sea, inland waterways, rail, or road carrier or any stay in a hotel, the Company's maximum liability is the maximum which would be payable by the carrier or the hotel keeper concerned under the applicable international convention, treaty, or regulation applicable to the travel arrangements or hotel stay (e.g., the Warsaw Convention, the Montréal Convention for international travel by air, the EU Regulation on Air Carrier Liability for air carriers with an operating license granted by an EU country, the Athens Convention for international travel by sea) in that situation.

**The Company reserves the right to accept or reject any person as a vacation participant, to expel any participant from the vacation, to make changes in the itinerary whenever the Company deems it necessary for the comfort, convenience, or safety of the participants, and to cancel a vacation at any time.**

**The vacation participant agrees that neither the Company, nor its affiliates, shall be liable for any damage, loss (including personal injury, death, and property loss), or expense occasioned by any act or omission of any supplier providing services, any insurer or insurance administrator under the Travel Protection Plan, or any other person.**  
*My signature indicates my acknowledgment and acceptance of these policies terms and conditions.*

**Signature:** \_\_\_\_\_ **Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Please return this form to P.O. Box 291030, Columbia, SC 29229**  
**Tel. (803) 419-2556 Fax (843) 353-2537 Website: [www.familydivers.com](http://www.familydivers.com) E-mail: [kids@kidsseacamp.com](mailto:kids@kidsseacamp.com)**